

## **WEBCAST INSTRUCTIONS**

Thank you for your interest in the STEP Canada / STEP USA Live Webcast – US Tax Reform. The webcast is scheduled for 12:00 PM EST on Friday, January 19<sup>th</sup>, 2018.

On Wednesday, January 17<sup>th</sup>, pre-registered individuals will receive an email containing: a test webcast link to preview your PC's audio and video capabilities; a link to the actual STEP webcast; and a PDF file of any materials distributed at the webcast. Registered viewers will have the ability to submit questions to the panel during the webcast.

On Friday, January 19<sup>th</sup>, registrants may login to the webcast at any time after 11:30 am (ET); the live technical webcast of this event begins at 12 noon (ET).

## **VIEWING REQUIREMENTS**

- Any Flash-enabled Web browser
- Any Macintosh, or Windows Pentium III and higher-level computer
- External speakers or headphones (strongly recommended)
- DSL/Cable or Satellite Internet connection (minimum 256Kbps download speed)
- Slower Web connections may experience pauses in the broadcast as it buffers playback
- To view a live webcast, we strongly recommend connecting through a physical LAN (network cable) line. Wireless connections (such as WIFI, Smartphones and wireless network air cards/USB modems) may have unreliable connectivity

## **NEED TECHNICAL HELP?**

Any technical support questions for this live broadcast can be answered via email at this link: [questions@webnewsmanagement.com](mailto:questions@webnewsmanagement.com) ; any questions that are not of a technical nature can be emailed to: [memberservices@step.ca](mailto:memberservices@step.ca)

Thank you,

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